

SE "IMR"	<p style="text-align: center;">QUALITY POLICY State establishment "Institute of Mineral Resources"</p>	Edition No. 02
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APPROVE

Director of State establishment
"Institute of Mineral Resources"



A.B. Kholikov

" 01 " 08 2022y.

QUALITY POLICY

State establishment "Institute of Mineral Resources"

The State establishment "Institute of Mineral Resources" (here in after SE "IMR") is a dynamically developing research institution that contributes to meeting the needs of the industrial sector of the Republic of Uzbekistan in mineral resources.

The main activities of the State establishment "IMR" are research, thematic and experimental design work, in order to develop scientifically based recommendations for improving the efficiency of work in the geological study of the subsoil, the development and implementation of innovative methods for performing geological exploration, laboratory and technological research on the development of optimal schemes for the enrichment of minerals, the production of experimental design and estimate work, consulting services that meet the requirements of the consumer, as well as the legislative and regulatory requirements of the Republic of Uzbekistan.

Implementation and continuous support of the requirements of international quality standards, continuous improvement of services, implementation of innovative solutions, application of new methods for improvement.

The main goal in the field of quality of the State establishment "IMR" is to increase customer satisfaction with the services provided in the course of its activities, through the fulfillment of consumer requirements, the strict implementation of legislative and regulatory requirements, as well as the effective application and continuous improvement of the quality management system in accordance with the international standard ISO 9001: 2015 "Quality management systems".

The principles of quality management in SE "IMR" are:

- continuous improvement of the quality of services provided to consumers, as well as meeting the needs and expectations of other interested parties;
- providing management with the achievement of high goals in the areas of activity of the State establishment "IMR";
- application of the "process approach" in the development, implementation and improvement of the effectiveness of the quality management system;
- ensuring the coordinated functioning of the system ("systematic approach to management");

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- high professionalism and competence of the personnel, ensuring their maximum involvement in the effective operation of the quality management system;
- continuous improvement of the quality management system;
- partnerships, mutually beneficial relationships with suppliers;
- efficient use of resources;
- making decisions based on evidence.

The main priority tasks in the field of quality are:

- systematic training of personnel in the field of quality, involving each employee in improving the process of performing research, experimental, methodological, design and technological work, motivating personnel in order to reveal their creative abilities and involve them in the process of expanding the mineral resource base of the Republic of Uzbekistan;
 - creating an image and ensuring confidence in the activities of the institution as a reliable business partner;
 - Improving the quality of work by improving research processes, developing and updating survey methods;
 - Ensuring the effective operation of the organization's quality management system and continuous improvement of its effectiveness in accordance with the requirements of the international standard ISO 9001:2015;
 - Ensuring that the Quality Policy is brought to the attention of the staff of the institution and an explanation of its necessity;

The management of the State establishment "IMR" undertakes to ensure:

- compliance with the requirements of the quality management system;
- continuous improvement of its effectiveness;
- all the necessary resources to achieve the set goals.

The management undertakes to analyze annually the activities of the institution to achieve the set goals and revise this Quality Policy.